

Clearing Browser Cache

NOTE: If you are having issues accessing a web page, please try to clear the cache in your browser and try to access them again.

What is a Browser Cache?

When you navigate to a website, your browser saves pieces of information, such as images and files, within a cache so the web page may load faster the next time you visit that website.

Why do I need to clear my Browser Cache?

In some cases, having stored data in a cache can cause loading problems for a page. For example, if a web editor makes a change on a website and your browser has information for that site stored, the browser will display the old files that it had stored rather than loading the new data. It is a good idea to clear your cache regularly to ensure you are viewing correct information on frequently visited sites and to avoid loading errors.

How to clear cache in Google Chrome

The steps are as follows:

- 1. Click on the ellipses (three dots) in the top right corner of your browser under the closing X. Then click on Settings.**
- 2. Click on Privacy and Security on the left-hand navigation of this screen.**
- 3. Then click on Clear Browsing Data.**
- 4. On this next screen, click on the Advanced tab and scroll all the way down.**
- 5. Ensure that Site Settings are checked before you click Clear data.**

How to clear cache in Mozilla Firefox

**Click on the History Menu Icon in the top right corner. Firefox History Menu Icon
Select Clear Recent History.**

From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.

Ensure all boxes are checked, including those under Data.

Click Clear Now. Close all browser windows and re-open the browser.

How to clear cache in Microsoft Edge

- 1. From the Settings and more menu, select Settings.**
- 2. Below "Clear browsing data" select Choose what to clear**
- 3. Check the boxes for the following:**
 - Browsing history**
 - Cookies and saved website data**
 - Cached data and files**
 - Tabs I've set aside or recently closed**
- 4. Select Clear. Close all browser windows and re-open the browser.**